

HARDSHIP ASSISTANCE APPLICATION PROCESS:

1. Fill out the application form and return form to:
City of Clearwater/ Utilities Department
Attn: Laura Davis
P.O. Box 4748
Clearwater, FL 33756
2. City will determine eligibility based on information provided.
3. City will contact home owners (via letter) to let them know if they're eligible.
4. Homeowners that were determined to be eligible will enter into an agreement with the city regarding payback period and approved interest rate. (Current rate is approximately 2.8% APR and is defined by the City Finance Department and approved by City Council). Instructions for completing the agreement will come with the letter of eligibility.
5. Process completed. Owner is on the list for connection. Invoice will be sent home monthly.